



Greece and Mediterranean Travel Centre COVID-19 Policy

Here at Greece and Mediterranean Travel Centre we understand that these are very stressful and uncertain times. Whether you have pre-existing holiday bookings, or have friends and family traveling, everyone is suffering from the repercussions of the current pandemic.

We understand that some of our clients are considering their options and would like to know how the current situation may affect their bookings.

Our talented destination specialists are monitoring the situation and carefully assessing every case individually. They are working hard to systematically work through all bookings, prioritising clients who are currently overseas, or are departing shortly.

Should you wish to cancel or amend the trip booked with us through your travel agent please contact the relevant agent directly. They worked tirelessly to assist you and we will advise them accordingly.

We will advise options based on each individual case and circumstance dependant on services booked.

We thank you all for your patience as we work to find the best solutions for you.

The situation and advice provided by the government and SmartTraveller is rapidly changing by the day. As of the 18th March 2020 the travel advice to all Australians, regardless of your destination, age or health, is **DO NOT TRAVEL ABROAD DO NOT TRAVEL OVERSEAS** at this time. Everyone currently overseas is also urged to return home as soon as possible. If you are currently overseas and cannot return, it is imperative you follow the advice and guidelines provided by the local government to minimise your risk of exposure and spread of the virus.

For more information regarding coronavirus, we advise all travellers to regularly check the following websites:

- [Smart Traveller](#)
- [World Health Organisation \(WHO\)](#)
- [WHO Travel Advice](#)
- [AFTA Travel Advice](#)

Below is information regarding all our current destinations. Updated 03 April 2020.

ALL COUNTRIES IN THE EU HAVE CLOSED THEIR BOARDERS TO NON-EU NATIONALS AS OF 18 MARCH 2020 UNTIL 18 APRIL 2020.

Greece

Greece has implemented a nationwide restriction on movements. Only movements that serve specific needs will be allowed. You'll need a permit and you'll be fined if you breach curfew. Restrictions and bans are in place for hotels, maritime arrivals, public gatherings and venues, and public institutions. Supermarkets, banks, pharmacies and medical centres remain open with restriction on numbers inside. Greece has suspended entry into the country for all non-EU citizens. If you're in Greece and wish to return to Australia, we recommend you do as soon as possible while commercial options are still available.

Croatia

Croatia has implemented new measures in response to COVID-19. All travel to Croatia is restricted for 30 days for non-EU nationals. If you're in Croatia and wish to leave, flight options are becoming increasingly limited. People are advised to stay home. Movement restrictions are in place for travel within Croatia. All local and domestic transport services, including buses and flights have been suspended. Taxis may be available but are limited. Due to movement restrictions, the Embassy's ability to provide consular assistance may be reduced. If staying in Croatia, follow the advice of local authorities and reduce your risk of exposure to COVID-19.

Malta

All flights into and out of Malta are suspended from 11:59pm on 20 March 2020 until further notice. From midday 17 March 2020, all travel to the EU and Schengen Area is restricted for 30 days for non-EU nationals. Any and all persons arriving in Malta are obliged to 14 days of mandatory quarantine. Any persons caught not abiding by this measure will be fined EUR1000 per day. Authorities have banned travel between Malta and Italy, Germany, France, Spain and Switzerland.

Jordan

Jordan has closed all land, sea and air border crossings and commercial flights to and from Jordan have ceased. National Defence laws have been tightened and people are banned from leaving their homes/accommodation from 7:00am on 21 March 2020.

Egypt

Flights to and from Egypt are suspended. A nightly curfew is in place between 7pm and 6am. Don't leave your accommodation during the curfew. If you're caught breaking the curfew, you may be fined or imprisoned. If you can't or choose not to leave, follow the advice of local authorities, minimise your risk of exposure to COVID-19 and ensure you have arrangements in place for an extended stay.

Israel

Israel is denying entry to people who are not Israeli citizens or residents, even if you are able to home quarantine. Exceptions may be made for those whose “lives are based in Israel”. The Israeli authorities have imposed significant internal restrictions, including the closure of schools, restaurants and many other locations, and strict limits on public gatherings.

Italy

From midday 17 March 2020, all travel to the EU and Schengen Area is restricted for 30 days for non-EU nationals. If you can't or don't want to return to Australia, follow the advice of local authorities. Check with the embassy or consulate of the country you are travelling to or through for any other entry or transit restrictions.

Morocco

If you're in Morocco on a 90-day visa and haven't been able to leave due to border closures or get a visa renewal, Moroccan authorities are extending 90-day visas. This means you'll be allowed to leave without being fined when the travel ban is lifted. Morocco will also honour residency cards of foreigners that expire during this period. If you're in Morocco, follow the advice of local authorities and minimise your risk of exposure to COVID-19.

Qatar

Qatar has put in place enhanced health screening measures and entry restrictions. Australian continue to be able to transit through and depart from Qatar. Authorities will only allow Qatari citizens to enter the country until at least 1 April 2020. Australians with a residency permit will not be allowed to enter during this period.

Spain

Spain has closed its land, sea and air borders to non-residents for 30 days from 23 March. All hotels and alternative accommodation in Spain must close by 26 March. A State of Alarm is in place that bans movement throughout the country and restricts all public transport services. If you are in Spain and want to return to Australia, check your route carefully with your airline as a number of key transit hubs are closing or becoming severely restricted.

Turkey

On a special exemption basis, Qatar Airways continues to operate a daily flight from Istanbul to Doha that can only carry foreign nationals. This option is subject to change and cancellation at short notice. Contact the airline for details. Turkey has suspended all other international flights. Restrictions have also been placed on domestic travel to minimise movement across Turkey. If you remain in Turkey, follow the advice of local authorities and minimise your risk of exposure to COVID-19.

United Arab Emirates

UAE has suspended all passenger flights, including transits, until further notice. Local authorities have also introduced strict measures to curb the spread of COVID-19 and severe fines for breaches. Follow the advice of local authorities.

Oman

All domestic and international flights to and from Oman airports are suspended as of 29 March 2020. If you're in Oman and wish to leave, do so before this date. If you can't or don't wish to leave Oman, make plans for an extended stay and follow the advice of local authorities. Take care to minimise your risk of exposure to COVID-19 and stay in touch with family and friends so they know you're safe and well.

There is no Australian Embassy in Oman. The Australian Embassy accredited to Oman is based in Riyadh, Saudi Arabia. As flights between Saudi Arabia and Oman are currently suspended, the ability to receive consular assistance in Oman is limited. For urgent consular assistance phone +61 2 6261 3305.