



## Greece and Mediterranean Travel Centre COVID-19 Policy

Here at Greece and Mediterranean Travel Centre we understand that these are very stressful and uncertain times. Whether you have pre-existing holiday bookings, or have friends and family traveling, everyone is suffering from the repercussions of the current pandemic.

We understand that some of our clients are considering their options and would like to know how the current situation may affect their bookings.

Our talented destination specialists are monitoring the situation and carefully assessing every case individually. They are working hard to systematically work through all bookings, prioritising clients who are currently overseas, or are departing shortly.

Should you wish to cancel or amend the trip booked with us through your travel agent please contact the relevant agent directly. They worked tirelessly to assist you and we will advise them accordingly.

We will advise options based on each individual case and circumstance dependant on services booked.

We thank you all for your patience as we work to find the best solutions for you.

The situation and advice provided by the government and SmartTraveller is rapidly changing by the day. As of the 18<sup>th</sup> March 2020 the travel advice to all Australians, regardless of your destination, age or health, is **DO NOT TRAVEL ABROAD DO NOT TRAVEL OVERSEAS** at this time. Everyone currently overseas is also urged to return home as soon as possible. If you are currently overseas and cannot return, it is imperative you follow the advice and guidelines provided by the local government to minimise your risk of exposure and spread of the virus.

For more information regarding coronavirus, we advise all travellers to regularly check the following websites:

- [Smart Traveller](#)
- [World Health Organisation \(WHO\)](#)
- [WHO Travel Advice](#)
- [AFTA Travel Advice](#)

Below is information regarding all our current destinations. Updated 11 Jan 2021.

**Global travel has been impacted by COVID-19 and remains unpredictable. Your plans may be disrupted at short notice. Be aware of the risks of travelling at this time and make informed decisions about your travel.**

## Greece

You'll need to complete a Passenger Location Form (PLF) 24 hours before arriving in Greece. A negative COVID-19 (PCR) test result taken no more than 72 hours before arrival must be presented when you arrive. You may be asked to undertake a rapid COVID-19 (PCR) test on arrival at the airport. You'll need to self-isolate at the address listed on your PLF for three days, or ten days if you've arrived from the UK. Greece lockdown and other COVID-19 restrictions in place. Follow the advice of local authorities.

## Croatia

On 29 December 2020, a 6.4 magnitude earthquake struck in the region of Petrinja. The earthquake has caused extensive damage to buildings, infrastructure and essential services. Avoid the earthquake damaged areas and follow the advice of local authorities. Travel to Croatia is restricted for non-EU nationals due to COVID-19. Some exemptions apply. You'll need to present a negative COVID-19 test (PCR) at the border, taken within 48 hours before you arrive. You do not need to pass if you are departing the country. Other restrictions are in place.

## Malta

Malta has restricted visitors entering, unless you've travelled from an approved area and have stayed there for 2 weeks before entering. Travellers from areas on the 'amber' list will need to provide a negative COVID-19 test (PCR) performed within 72 hours prior to arriving. You may be granted an exemption if you're not from an approved area and your travel is for essential purposes. In those cases, other restrictions will apply. You must wear face masks or visors at all times in public spaces, both indoor and outdoor. No more than 6 people can gather in groups in public spaces. You may be fined for not wearing a mask or gathering in larger groups.

## Jordan

Jordan's international airport has reopened to limited scheduled flights. If you fly there despite our advice, you'll need to register on the Visit Jordan website and have PCR tests conducted at country of departure and on arrival. Quarantine requirements depend on where you've flown in from. Some other restrictions remain in place and may change at short-notice, including lockdowns. Monitor government announcements as well as media sources.

## Egypt

There is a nationwide partial curfew from 12am to 4am. Restrictions are in place and face masks are mandatory in public places. International flights resumed in July, but options remain limited. Some airlines have semi-regular flights out of Egypt. Contact your airline for information. If you travel to Egypt despite our advice, you'll need to provide evidence of a negative COVID-19 test taken within 72 hours prior to your

travel departure. Children under the age of six (6) are exempt. Other health measures may be required. Check with your airline prior to travel.

## Israel

You won't be able to enter Israel unless you're an Israeli citizen or resident or you meet exception requirements for entry. Authorities have imposed rules on social distancing, public gatherings and wearing face masks. Israel has implemented nation-wide lockdowns to limit the spread of COVID-19, and another lockdown is possible. The Palestinian Authority has measures in place to limit the spread of COVID-19, including restrictions at tourist and religious sites. Gaza's two entry and exit points remain closed.

## Italy

There are additional national measures in place until 15 January 2021 to reduce the spread of COVID-19. A national curfew is still in place between 10pm and 5am. Regions may adjust measures in keeping with local requirements, including localised curfews and lockdowns. Follow social distancing protocols and use masks in line with regional measures. Monitor and follow the advice of local authorities.

## Morocco

A State of Emergency is still in place and entry to Morocco is restricted. A nationwide curfew is in force from 9pm to 6am. Public events are banned and restrictions apply to public and private gatherings. There may be additional requirements that apply, depending on the location you are in. Follow the advice of local authorities. If you're permitted to enter Morocco, you must show evidence of a negative COVID-19 (PCR) test issued 72 hours before your departure. You'll also need to complete a passenger health form online to be presented on arrival. Some countries have suspended flights following the emergence of a new strain of COVID-19. Check with your travel provider for the latest information and monitor the travel advice of the country you are planning to transit in. Travel restrictions may change at short notice.

## Qatar

If you normally reside in Qatar but are currently overseas, you can apply to return to Qatar. If you currently reside in Qatar and wish to travel overseas and return, you may receive an automatic exceptional entry permit. Contact your employer to arrange the permit. You'll be required to quarantine on arrival for one week. You'll also be required to undergo COVID-19 testing wither prior to departure for Qatar or on arrival and again on the sixth day of quarantine. If you're travelling from a country designated as 'COVID low risk' you may be able to quarantine at home under strict conditions.

## Spain

Air and sea travel from the UK to Spain is restricted until at least 6pm on 5 January 2021, with the exception of Spanish nationals and those legally resident in Spain. If you're travelling from a designated 'at risk' country, you'll need to present a negative COVID-19 (PCR or TMA) test result on arrival, taken within 72 hours before you travel.

## Turkey

Foreigners are currently not permitted to enter Turkey from the UK, Denmark or South Africa. To enter Turkey you'll need to present proof of a negative COVID-19 (PCR) test taken within 72 hours before arrival. There's a curfew on weeknights from 9pm to 5am. The weekend curfew is from 9pm Friday to 5am Monday, During curfew hours you must stay home, except in an emergency. During the weekend, you can walk to your closest market for supplies between 10am and 5pm. If you're under 20 years of age or 65 and over, you may not leave your accommodation outside specific hours or use public transport. Face masks are mandatory at all times outside the home throughout Turkey. Follow the Australian Embassy on social media for the latest updates.

## United Arab Emirates

Visas on arrival are now available in Abu Dhabi and Dubai. If you're travelling to Abu Dhabi, you'll need a negative COVID-19 (PCR) test result within four days of travel. Anyone travelling to Abu Dhabi from countries on the 'green' list will be exempt from quarantine but will still have to follow entry requirements for COVID-19 testing. If you're travelling to Dubai, the entry requirements for COVID-19 testing will be determined by your country of origin or final destination. Check the latest information for travelling to, from or connecting through Abu Dhabi and Dubai. These requirements may change at short notice. Contact your airline directly for the latest update on entry or exit requirements. Delays and disruptions are likely.

## Oman

International flights to and from Oman have resumed. Check with your airline for the latest information. A COVID-19 (PCR) test on arrival is mandatory and you'll have to undertake quarantine. Valid health insurance covering COVID-19 is required. Wear a face mask in all public areas. Australians travelling to Oman for less than 10 days may not require a visa.

## Portugal

Entry into Portugal from the UK is restricted to Portuguese citizens and foreign nationals with legal Portuguese residency. Contact your travel operator for further information. Strict hygiene and social distancing rules are in place, including gathering limits and compulsory use of face masks in public. Fines exist for non-compliance.